

Your Community Paint Store
HEAD OFFICE

Jack's Paint & Hardware Franchise cc
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To Whom It May Concern

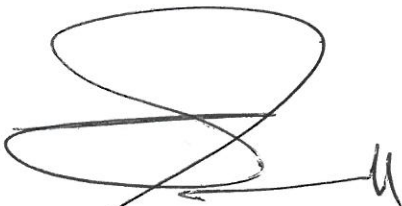
Jacks Paint and Hardware has over many years, had a very close association with Wordsparks. Jack's Paint developed a very strong training ethic over this period, and is very successful due to the association it has with Wordsparks, namely Lesley-Caren Johnson, who by nature has a passion for the franchise industry, customer service and small business in general, through the development of effective business tools and material to assist the franchisor in the market place.

Lesley's passion for the franchise industry is evident in the way she provides excellent service to the franchisor. Lesley has developed numerous business tools and material for the franchisor. Her experience in this field has assisted Jack's Paint to be very successful in implementing strategies in our business.

Lesley's experience, analytical skill and methodical approach to any franchise business solution request by us has been the result of well developed and effective solutions to strategic areas of our business.

Lesley holds a unique gift of presentation and has been presenting various training courses to our franchisees. Lesley keeps her training classes both stimulating and the attendees both interested and active in participation. This ensures that those attending leave with better knowledge and a great sense of purpose to implement what they had just learnt into their workplace.

Jack's Paint highly recommends Wordsparks to any business who seeks to implement successful solutions in their business.



Chris Russell
Group Operations Manager
Jacks Paint and Hardware

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JACK'S
PAINT & HARDWARE
WE'RE # 1 IN PAINT